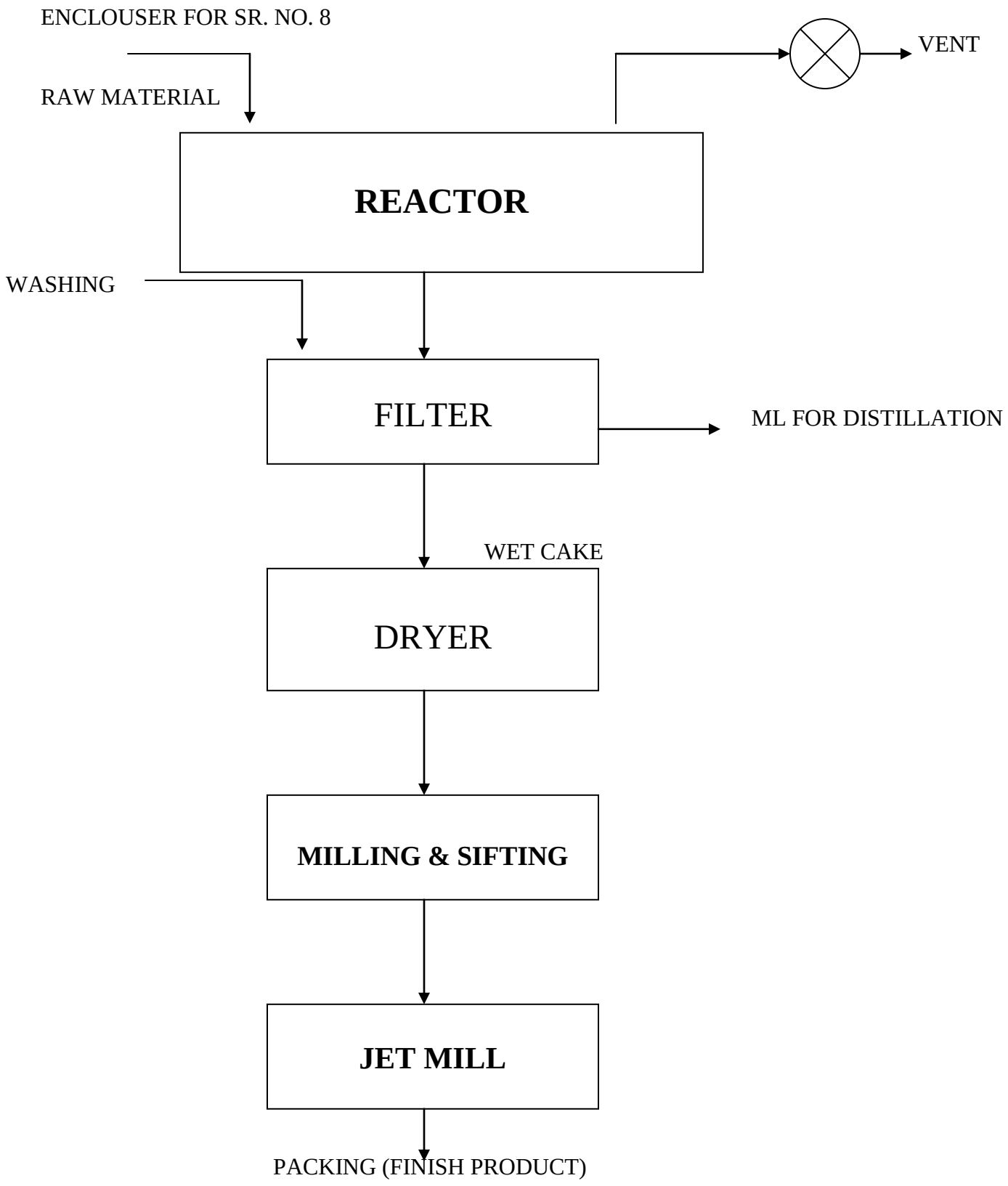

PROCESS FLOW CHART